

Iowa Department of Human Services

Health IT Wins!

Delivered to your door...

WIN!: State Wide Alert Notification (SWAN) system data doing good things at the Point of Care

Who: Mr. Smith is an elderly man with congestive heart failure, history of MI, HTN, A-Fib, stage 3 CKD, PE, on long term anti-coag, Pulm htn and metastatic cancer. He's been in and out of several area hospitals in the last month...

When: March 2016

Where: Family Health Center – Broadlawns Medical Center (BMC)

Why: FHC was alerted to his admission on March 16, at which point staff/providers were able to fax his records to Lutheran, including Coumadin therapy management for the last 3 months (which was crucial for management of what turned out to be a critical cardiac issue).

What: On March 17, before Mr. Smith was even discharged from Lutheran Hospital, we (BMC) had records from Lutheran and were in the process of getting coag management set up through a home health agency and a PCP follow up appointment made. Upon discharge, providers at Lutheran and BMC had already shared medical records and collaborated on a discharge plan which included hospice care and medical management of his chronic diseases performed at home with VNS – this will help keep Mr. Smith at home, where he's comfortable, and presumably, out of the hospital.

Benefits: BMC has been able to contact patients – who would otherwise have been lost to follow up – 6 times in just the last few weeks. This includes a patient started on insulin, a new cardiac diagnosis, surgical follow up and a DM foot ulcer – all of which require follow up by PCP. Good Stuff!